

# Information



## Welcome to Dee Street Medical

Thank you for entrusting your care to us. We are committed to providing excellent health services in a cost-effective manner.

This sheet gives you instant access to important information regarding our medical practice. Please keep it in a safe place.

## Services

Our clinical team can assist you with all of your healthcare needs. We pride ourselves on modern, convenient and continuous care.

Services include:

- + Regular Checkups
- + Women's Health
- + Family Planning
- + Minor Surgery
- + Repeat Rescriptions
- + Referrals
- + Men's Health
- + Sexual Health
- + Pregnancy Care
- + Travel Medicine
- + Immunisations
- + Specialists

## Doctors

Dr Rob Hepburn, Dr Tony Morris

## Registered Nurses

Allison Ross, Wendy Gill, Lynda Stanley

## Administration

Natasha Hamilton (Practice Administrator),  
Aimee Gillies, Karen Wiles

## Fees

### Registered Patients

|               |         |
|---------------|---------|
| 0 — 13 Years  | \$0.00  |
| 14 — 17 Years | \$25.00 |
| 18 — 44 Years | \$46.00 |
| 45 — 64 Years | \$46.00 |
| 65+ Years     | \$44.00 |

### CSC Holders

|               |         |
|---------------|---------|
| 14 — 17 Years | \$13.00 |
| 18+ Years     | \$19.00 |

### Repeat Prescriptions

|              |         |
|--------------|---------|
| All Patients | \$18.50 |
|--------------|---------|

### ACC Copayments

Same as consultation fees.

Standard consultations are 10 minutes. Longer consultation times may be available and they are subject to additional charges.

## After Hours Care

On-duty GPs are available after hours. Please call **(03) 687 2680** if you need assistance during this time. After hours care is provided from:

5 Dee Street  
Weekends — 9 AM to 12 PM, 4 PM to 6 PM

## Enrolment

Enrolling is free and voluntary. If you choose not to enrol you can still receive health care services from your chosen GP, general practice or primary health care services provider.

Advantages of enrolling are that your visits to the doctor will be cheaper and you will have direct access to a range of services linked to the PHO.



**Triage nurses are available after hours.** If you need assistance during this time, please call (03) 687 2680. Our nurses will be able to provide advice or direct you to the other services.

## Appointments

Please ring **(03) 687 2680** for an appointment.

Every effort will be made to accommodate your preferred time. However, emergencies will always be given priority.

Our reception staff will attempt to contact you if there are any unforeseen delays or if your GP has been called away.

Longer consultation times may be available. Charges apply.

## Payments

Fees are payable at the time of consultation.

We accept cash, eftpos, cheque, visa, mastercard and online payments.

Fees for enrolled and registered patients are subsidised by the Government for various age groups and services listed at the practice.

Please ask our reception staff for more information.

## Repeat Prescriptions

We are happy to issue repeat prescriptions.

However, we ask that you give us as much advance notice as possible.

Repeat prescriptions do incur a charge and the doctor may need to see you prior to issuing for clinical and/or legal reasons — especially if you are not seeing your regular GP.

Please ask our reception staff for more information.

## Patient Portal

ManageMyHealth is a secure online tool that lets patients manage their health in a modern and convenient manner. Registering is free and simple. Sign up at your next appointment or call us on **(03) 687 2680**. Our reception staff can guide you through the process, and verify your identity, with ease.

## Health Literacy

We're using Facebook to help improve health understanding in our community.

Search 'Dee Street Medical' the next time you're browsing and join our online community. We're constantly sharing useful tips on how to stay healthy.

## Personal Information

Your medical record is a confidential document.

It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised staff members.

## General Information:

### Dee Street Medical

4A Dee Street  
Timaru Central  
Timaru 7910  
New Zealand

Ample parking is available in the carpark outside the practice. Street parking is also available.

A Medlab and two pharmacies are located within 50m of the practice.

**Please dial 111 in emergencies.**

Weekdays — 8:30AM to 5PM  
Weekends — closed

Phone: (03) 687 2680  
Fax: (03) 688 8254  
reception@deesthealth.co.nz

On-duty GPs are available after hours.  
Please call (03) 687 2680 if you need assistance during this time. After hours care is provided from 2A Dee Street on weekends. It is available from 9 AM to 12 PM and 4 PM to 6 PM